

CDI Initiative Leads to Improved Documentation and Accurate CPT Coding



The Client:

A group of 60 physician clinics with a range of all specialties.

Shearwater Health's CDI Initiative:

- Focus on documentation improvement opportunities through data analysis of the entire medical record
- Focus on CPT coding accuracy for Evaluation and Management (E&M) codes

Shearwater Health's Key Deliverables:

- Review clinic records spanning across all services
- Identify key clinical documentation gaps
- Recognize query opportunities
- Assess CPT accuracy for both procedural and E&M services
- Identify any revenue impact from changing codes
- Recommend coding and documentation improvements

CDI Findings:

- 29% of clinical cases reviewed were identified for CDI opportunity
 - Ability to rank clinics by documentation improvement opportunity
 - Ability to categorize most common documentation gaps
 - Ability to build physician education plan focused on specific gaps for service line
- 10% of cases presented a query opportunity

Shearwater Coders

- AHIMA & AAPC certified coders focusing on inpatient, outpatient, ED, professional fee, HCC/risk adjustment, and CDI support
- Client team includes coders with one or more credentials: CSS, CPC-I, CCS-P, CPC, CPC-H, COC, CIC, HCS-D, AND CDI-P

E&M Audit:



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